

The Arkwright Society Terms & Conditions for Cromford Mills online ticket purchases.

When you purchase a ticket from our website you agree to the terms and conditions of sale, set out below:

- Online tickets must be redeemed within 6 months from the date of purchase.
- Once purchased, tickets cannot be exchanged, refunded or returned.
- Once you have printed or received your receipt, please keep it in a safe place as we cannot accept duplicates, copies or other alternative receipts of any kind.
- Unlawful resale or attempted unlawful resale of a ticket is grounds for seizure or cancellation of that ticket without refund or other compensation.
- All prices are correct at the time of publishing. However, they are subject to change without prior notice.
- Visitors are reminded that due to unforeseen circumstances, some facilities may be closed, and Guided Tours/Events cancelled and/or altered at any time.
- The Arkwright Society reserves the right to change the advertised attractions and entertainment if at any time it is deemed necessary or appropriate to do so.
- All guests entering the Visitor Centre @ Building 17 and/or participating in a Guided or Audio Tour must have a valid ticket.
- The Arkwright Society reserves the right, at its absolute discretion, to refuse entry or admission or to remove from Cromford Mills any visitor.
- Photography is allowed for non-commercial private use only.
- Online tickets cannot be used in conjunction with any other offer.